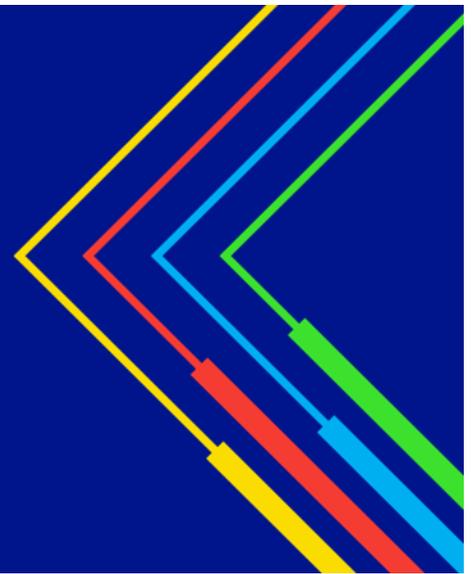


# Frequently Asked Questions



## Hinkley Connection Project: Mark

### Building T-pylons

#### What are you doing?

We're starting work to build the world's first T-pylons from Bridgwater to Loxton, where they will connect with the underground cables we are installing across the Mendip Hills.

Construction activity includes:

- Temporary entrance and access roads and crossing points
- Temporary haul road
- Fencing off corridor and working areas
- Working areas to keep equipment
- Piling and concrete pylon foundations
- Erecting pylons, and stringing
- Removing the haul roads and accesses
- Replanting hedgerows and reinstating the area

#### What work are you doing in Mark?

- Building road crossings including seven on public highways
- Building a haul road
- Building T-pylons
- Removing WPD pylons

#### When do you start work in Mark?

The start date for construction work for this stage of the project is **18 May 2020**. Our first activity is to build road access and the temporary haul road and in 2021 we will start to build the first T-pylons. This section of new pylons is expected to be complete by late 2022.

Our first activity in the parish will be to build the road accesses for the haul road and the crossings where it will cross public and private roads. We are scheduled to start work on Mark Causeway from **26 May 2020**.

We will also remove the existing WPD overhead line (2021 – 2022) and carry out landscaping. When all construction work is completed, we will remove the haul road and reinstate the land.

All work in the area is expected to be complete by mid-2026.

### What will I see?

You will see us working on public highways when we are the crossing points. We will need to manage traffic to keep road users and our staff safe – either by using traffic lights or by closing roads to traffic.

Much of the work to build pylons and remove the WPD pylons will be located away in fields away from properties. Some nearby residents and passers-by will see people working on the overhead lines and on the pylons.

People may also see large construction vehicles on roads whilst they are moving from one site to another.

### Who is doing the work?

Our principal contractor for this stage of work is Balfour Beatty.

### Why do you need the haul road?

Using a temporary haul road will reduce the amount of traffic and disruption on local roads and improve access for the construction vehicles. When we have finished building the pylons, we will remove the haul road and reinstate the land to its original condition.

### What are your working hours?

Our normal working hours are between 7am and 7pm Monday to Friday and 8am to 5pm on weekends.

Most work will be carried out on weekdays, although there may be some occasions when we'll need to work at weekends or overnight - but there are restrictions to this.

### What roads will be affected in Mark?

To keep road users and our staff safe while we work on the public highways, we will need to manage traffic on these roads:

Ref	Road Name	Start date	End date	Road closure or traffic lights
AC29/8	Mark Causeway	26/05/2020	31/07/2020	Traffic lights
AC37/6	Pill Road	07/07/2020	15/10/2020	Road Closure
AC27/6	Butt Lake Road	01/08/2020	11/09/2020	Road Closure
AC35/4	Vole Road	TBC	TBC	Road Closure
AC33/2	Northwick Road	TBC	TBC	Road Closure
AC25/4	Southwick Road	TBC	TBC	Road Closure

AC23/2	Lane off Southwick Road	TBC	TBC	Road Closure
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We recognise these closures will cause disruption and delays to journeys. We are sorry for any inconvenience and we're working with our contractors, Balfour Beatty, to minimise disruption as best we can.

## Traffic Management

### Who gave permission for you to work on these roads?

The closures and traffic management operations have been discussed and agreed with the local highways authority: Somerset County Council.

### What are you doing to let people know about this?

Unfortunately, due to the lockdown, we needed to postpone our public information events and attendance at the parish council meetings.

We will keep our project website up to date and stay in touch with the parish council. We will re-arrange the public information event and parish council briefing when the restrictions on social events return are lifted.

We recognise that these closures will cause inconvenience and we're contacting parish councils, local residents, businesses and other groups or people who have registered to be kept informed.

We will write to local residents with further details of road closures and diversion routes. We will also put out advance notice signs and traffic diversions will be clearly marked. Our project website will be kept updated at all times.

### Why do you need to close roads – why can't you keep one side open for access?

The roads we need to close are very narrow and we need to ensure we have enough space to carry out the work safely.

### Will I still be able to access my house/driveway?

Yes – we will maintain access to properties at all times.

### What about bus routes and school buses?

We have also been in contact with Transport for Somerset to check if our work will affect bus route timings and if there are any school bus stops near the working area. We write to local schools before they return from lockdown to let parents know about the road works.

### How can I find out more?

Detailed information on all stages of the project and updates on our progress can be found on our project website: [www.hinkleyconnection.co.uk/your-area/](http://www.hinkleyconnection.co.uk/your-area/)

If you have any further questions, you can contact our Community Relations Team by calling 0800 377 7347 or emailing [hinkleyconnection@nationalgrid.co.uk](mailto:hinkleyconnection@nationalgrid.co.uk).

**Who should I contact if I have a complaint or if there is a problem?**

The community relations helpline is a 24 hour service to ensure all concerns can be addressed as quickly as possible.

If there is an emergency, please dial 999.